

META MARKETS CAPITAL

CANCELLATION & RESCHEDULING POLICY

1. 24-Hour Notice Required

Your time and our time are critical assets. We require a minimum of 24 hours' notice for any cancellation or rescheduling requests. Requests made prior to this window will be accommodated at no additional cost.

2. The 15-Minute No-Show Rule

Punctuality is a core pillar of professional trading. If a client fails to join the scheduled call within the first 15 minutes of the appointment start time, the session will be officially classified as a "No-Show."

3. Forfeiture of Fees

In the event of a No-Show (exceeding the 15-minute grace period) or a late cancellation (less than 24 hours' notice), the client technically misses their appointment and the full consultation fee is forfeited. No refunds or complimentary rescheduling will be provided under these circumstances.

4. Late Arrivals

If you arrive within the 15-minute grace period, the session will proceed but will conclude at the originally scheduled end time. The lost time will not be extended or credited.